



Understanding Behaviour that Challenges

Level 2 Certificate
Distance Learning



Details:

This qualification aims to develop learners' knowledge of and skills in handling behaviour that challenges. This includes looking at the difference between conflict and behaviour that challenges and aggression versus assertive behaviour. Learners will look at the impact and possible causes of this behaviour and pro-active strategies they can use to support positive behaviour.

Our training courses for carers are ideal for those who are looking to pursue careers in the health and social care sector, or for those learners who are already acting as carers, either professionally or personally.

Units covered:

- ⇒ Understand behaviour that challenges
- ⇒ Understand how to support positive behaviour
- ⇒ Understand the importance of affective communication
- ⇒ Understand the role of reflection and support for those involved in incidents of behaviour that challenges.

Assessment:

Learners will complete a series of assessment questions throughout the course with feedback from the tutor/assessor. There will be regular submission dates for work. This is done via a professional learning platform, and you complete it at a time that suits you, with the support of an online tutor.

How to enrol:

Email us: ref@voncaprecruitment.co.uk

Phone us: 01803 422082

Visit our website: www.voncap.co.uk/distance-learning-courses

Awarding Body:
TQUK

Course length:
130 Hours

Mode of study:
Distance Learning
Online at home/
office

